

A cluster of overlapping, light blue-outlined squares and rectangles of various sizes and orientations, some tilted, located in the top-left corner of the page.

Telemedicine – User Guide



Min System Requirements

- **Internet Connection**
 - Minimum 300kbps or 3G mobile connection
- **Hardware**
 - Webcam, microphone and speakers
- **Screen Resolution**
 - 1024x768
- **Web browser**
 - Google Chrome v29 and later or, Firefox v46 and later

Login Page

🔍 ✓ Like 165 ☎ Gleneagles Heart +65 64723703 Gleneagles Cancer +65 64720509 Mt. E Novena Specialist Clinic +65 66940050 BOOK AN APPOINTMENT BOOK TELECONSULT



Our Doctors

Book for an appointment today or please call our care consultant at (65) 6472 3703 or (65) 6694 0050.

BOOK AN APPOINTMENT

BOOK TELECONSULT NOW

- Go to <http://www.harleystreet.sg/> to login
- Click on “Book Teleconsult” button

Latest Developments

Videos

Your Teleconsultant Team



DR LIEW, REGINALD

Cardiac electrophysiology- catheter ablation of cardiac arrhythmias and device implantation

[BOOK TELECONSULT](#)



DR LO SOO KIEN, SUE

Breast Cancer, Gynaecological cancers, Gastrointestinal Cancers

[BOOK TELECONSULT](#)



DR KHURANA, ROHIT

Coronary intervention – including use of intravascular imaging and rotational atherectomy

[BOOK TELECONSULT](#)



DR OOI WEI SEONG

Medical oncologist with a special interest in lung, colorectal, genitourinary (kidney, prostate, bladder, testicular) and head & neck cancers.

[BOOK TELECONSULT](#)



DR PETER TING

Echocardiography, Cardiac Rehabilitation

[BOOK TELECONSULT](#)

- Click on “Book Teleconsult” button with the doctor you like to make an appointment with

Login Page



Dr Liew, Reginald
Cardiology

LOG IN TO YOUR HARLEY STREET ACCOUNT TO MAKE AN APPOINTMENT

Login or Register

- Click on “Login or Register” button
- If you do not have an existing account, you will need to register for a new one in order to use this service

PRICING

First 20 minutes

SGD 132.00

Every 5 minutes after

SGD 33.00

SUBSPECIALTIES

Cardiac electrophysiology- catheter ablation of cardiac arrhythmias and device implantation

BACKGROUND

Dr. Liew is a senior consultant cardiologist with a special interest in cardiac arrhythmias and device implantation. He is widely recognized both regionally and internationally in

New User Registration

FULL NAME

COUNTRY CODE

MOBILE NO.

EMAIL

TIMEZONE

Asia/Singapore - GMT+8 (Now: Wed, 19 Oct 16, 12:38 PM) ▾

PASSWORD

PASSWORD, AGAIN

MINIMUM SYSTEM REQUIREMENTS

- Internet Connection (minimum 300kbps, 3G mobile connection)
- Webcam, microphone and speaker that is setup with the computer
- 1024x768 Screen Resolution
- Google Chrome v29 and later or, Firefox v46 and later

My computer meets the minimum system requirements

I agree to the Terms and Conditions of The Harley Street Heart & Cancer Centre

Create a new account

- Set up an account with your email address if you have not registered with us
- Registration is free of charge

Online Appointment System



Dr Liew, Reginald
Cardiology

ACCOUNT INFO

You're logged in as Lenny Yong

 [Make Appointment](#)

 [Logout](#)

- Click 'Make Appointment'

PRICING

First 20 minutes

SGD 132.00

Every 5 minutes after

SGD 33.00

SUBSPECIALTIES

Cardiac electrophysiology- catheter ablation of cardiac arrhythmias and device implantation

BACKGROUND

Appointment Making

STEP 1: MEDICAL INFO

STEP 2: SELECT TIMESLOTS

STEP 3: PAYMENT

STEP 4: SUMMARY

Step 1: Provide your medical information

Dr Liew, Reginald

First 20 minutes

SGD 132.00

Every 5 minutes after

SGD 33.00

1. Charges are listed above

2. Click **'Attach File'** if you have medical documents to be uploaded

DESCRIBE YOUR SYMPTOMS

MEDICAL HISTORY

DRUG HISTORY

DRUG ALLERGIES

REPORTS AND DOCUMENTS

Attach File

3. Click **'Next'** once you are done

Previous

Next

Appointment Making

STEP 1: MEDICAL INFO

STEP 2: SELECT TIMESLOTS

STEP 3: PAYMENT

STEP 4: SUMMARY

Dr Liew, Reginald

Step 2:

Select 3 timeslots for your online appointment

Preferred Timeslot 1

DATE 16 Aug 2016	TIME 11:30 - 12:00
Pr	TIME
Pr	TIME

August 2016

SU	MO	TU	WE	TH	FR	SA
31	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31	1	2	3
4	5	6	7	8	9	10

Previous

Next

Appointment Making

STEP 1: MEDICAL INFO

STEP 2: SELECT TIMESLOTS

STEP 3: PAYMENT

STEP 4: SUMMARY

Dr Liew, Reginald

Preferred Timeslot 1

19 Aug 2016 14:00

Preferred Timeslot 2

24 Aug 2016 11:00

Preferred Timeslot 3

23 Aug 2016 12:30

1. If you wish to change the timeslots, click **'Reselect Preferred Timeslots'**

Reselect Preferred Timeslots

2. Click **'Next'** if you are done

Previous

Next

Appointment Making

STEP 1: MEDICAL INFO

STEP 2: SELECT TIMESLOTS

STEP 3: PAYMENT

STEP 4: SUMMARY

Step 3: Payment page

Credit Card

CARDHOLDER'S NAME

XXXX XXXX

CARD NUMBER

**** * 1111

EXPIRATION

07/2021

CVV

Change Card

1. Click '**Change Card**' if you wish to change payment details

Previous

Next

2. Click '**Next**' if you are done

Appointment Request Submission

2 SELECT TIMESLOTS STEP 3: PAYMENT ✓ STEP 4: SUMMARY

Step 4: Summary page shows the information you have keyed in.

Summary

Medical Info

Symptoms
TESTING

Medical History

TESTING

Drug History

TESTING

Drug Allergies

TESTING

Reports or Documents

TESTING.docx

Chosen Timeslots

25 AUG 2016 11:30 AM

19 AUG 2016 11:00 AM

19 AUG 2016 14:30 PM

1. You can click **'Previous'** if you wish to do necessary changes.

Previous

Send Request to Dr. John Watson

2. Click **'Send Request to Dr. xxxx'** if everything is in order.

Email Confirmation of Appointment

	Teleconsult with Dr Khurana, Rohit When Thu Sep 22, 2016 3:50pm – 4pm (SGT) Where https://teleconsult.harleystreet.sg/appointments/1hibmi65ezg R4WTZ Who GMG* Add to calendar »	Agenda Thu Sep 22, 2016 <i>No earlier events</i> 3:50pm Teleconsult with Dr Khurana, Rohit <i>No later events</i>
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1. The patient will receive an email confirmation when the chosen doctor confirms the timeslots for video consult



Hello Lenny Yong,

Dr Khurana, Rohit has scheduled your teleconsult on 2016-09-22 16:00:00 (Asia/Singapore).

[Please click this link](#) and Enter waiting Room 10 minutes before your appointment to wait for the doctor to arrive.

You will not be charged while you're in the waiting room.

2. When it's time for patient's appointment, the patient can start video consultation directly by clicking this email.

Patient – Start Teleconsult

Home 

Doctors 

Appointments 

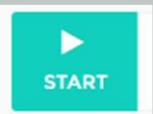
Billing 

Account 

APPOINTMENT INFORMATION



Dr Liew, Reginald
Cardiology



Click **'Start'** to start your online consultation.
(The **'Start'** button is only enabled **10 minutes** prior to consultation.)

Patient – Start Teleconsult

Home 

Doctors 

Appointments 

Billing 

Account 

Waiting for Reginald Liew

You will be in the waiting room for the doctor after you click on “Start”.
(You will not be charged while in the waiting room. The teleconsult timer will only start when the video starts.)

Patient – Video Consultation Session

VIDEO

Your Doctor's Screen



CHAT

You can also chat with your doctor or
Attached more files here

Hi Doc!

 Send Message

 Attach File

Patient – End of Teleconsult

Teleconsult with Dr Liew, Reginald has ended

[Go to Appointment Summary](#)

1. Once the doctor has ended the session, this screen will appear.
2. Click **'Go to Appointment Summary'** to see your appointment information if you need it.

Thank you!

THE HARLEY STREET
HEART & CANCER CENTRE

